

# Elevate Club Services Package

## Feel at home at Golden Grove

We are excited to be launching the *Elevate Club Services Package* at Helping Hand Golden Grove.

Offering a unique lifestyle experience, *Elevate Club Services* complements the quality care and service delivery that Helping Hand is renowned for.

In addition to premium accommodation and facilities, as a resident of Golden Grove you can enjoy:



### Dining and Hospitality

- Hot breakfast three days a week, and continental breakfast daily
- Meals prepared on site and cooked fresh each day
- A contemporary best-practice approach to nutrition and hydration for those on modified diets
- A choice of a hot meal, salad or sandwich, plus enticing dessert options, each lunch and dinner
- Daily selection of freshly baked desserts and fruit for morning and afternoon tea
- Weekly happy hour to meet new friends and chat with old ones
- On site cafe open seven days



### Technology and Entertainment

- 43 inch smart television in your private room
- Live sports streaming in communal lounge areas, hall and theatrette
- Digital entertainment system in each private bedroom. This entertainment and community platform has been created especially for residential care and features premium movies on demand, virtual travel, trivia, music therapy, and culturally specific content (TV and radio).
- Community connection platform - connecting you to family and the Golden Grove community. Includes a My Family app, giving families the ability to share moments and occasions directly with you.
- Telephone, includes handset, connection and unlimited free calls to local, national and mobile numbers
- Wi-Fi internet access (suitable for email and web browsing)



### Lifestyle and Other

- Lifestyle activities available seven days a week
- Daily newspapers available to read in lounge areas
- 200 laundry labels printed and affixed to clothing
- Access to a family overnight stay room on site (subject to availability)
- Testing and tagging of personal electrical items

*Elevate Club Services* is charged as a daily fee to all residents at Helping Hand Golden Grove. A discounted daily fee of \$12 per day (GST inclusive) will be charged in advance on your residential fortnightly invoice.

For more information on *Elevate Club Services* or fees, please contact us on 1300 653 600.