



Residents and Families Update

Issue 27 | Update – 15 August 2025

Dear residents, families and representatives,

A lot has happened in Stage Two this past fortnight and it is exciting to see the resident suites and new shared spaces really starting to take shape.

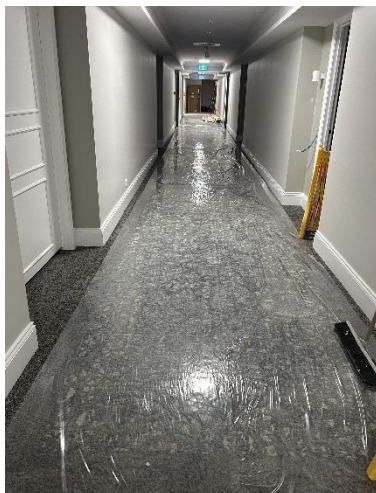
As we mentioned last fortnight, next week our Consumer Engagement team will start gathering your feedback on the upcoming common spaces on Level Two and Level Three. We really value your feedback and look forward to hearing from you.

As we are starting to approach the end of Stage Two, the temporary wall blocking off the area currently being refurbished on Level Two will be taken down to allow for the refurbishment of the space in front of the nurses' station. This will be taken down around Thursday 28 August, and will be replaced by screens as the space will remain inaccessible until the area is completed around early October.

We will also be undertaking works on the Level Three balcony in preparation for Stage Four of the refurbishment. To ensure the safety of everyone the balcony will be locked from next Wednesday 20 August until mid September, thank you for your patience and understanding.

What happened this fortnight?

- Painting is continuing
- Carpet was laid in all resident suites
- Corridor lighting was installed
- Handrails were installed in the theatrette
- Cabinetry was installed in the eatery



New carpet along the corridor



Cabinetry in the new eatery

ROTARY HOUSE REFURBISHMENT



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What's happening next fortnight?

- Cabinetry will be installed in the back of house kitchen and the new staff area
- All TVs will be installed
- Painting will continue

Who can I contact for more information?

If you have any questions or concerns, please email RHrefurbishment@helpinghand.org.au, or speak to reception.