

There To Care AWARDS

*Celebrating excellence, respect,
compassion, and community.*



Trish

My Care Coordinator Team Leader
Home Care Services

2025 Second Quarter Award Recipient

Helping Hand extends its congratulations to My Care Coordinator Team Leader Trish, who has been recognised as a There to Care award recipient.

This accolade celebrates Trish's consistent demonstration of the organisation's values – Compassion, Respect, Excellence and Community.

Trish started at Helping Hand two and a half years ago as a coordinator, visiting clients in their homes to ensure they have the support needed to live independently for longer.

"I love that I am able to identify changes and implement strategies to provide the best possible outcome for our clients," she says.

"Clients are always happy to have me back because I genuinely listen, go the extra mile, and put plans in place.

"I get immense satisfaction knowing I can make a difference in people's lives."

Now a team leader, Trish still gets the opportunity to visit clients to coordinate support. Her genuine care always shines through, no matter the role, as she empowers her team of coordinators to meet clients' needs and achieve positive outcomes for everyone.

"It's so important to build meaningful relationships with my team and our clients. I love that every day presents me with new opportunities."

When she received the news of the award, Trish says she was overwhelmed, but grateful for the recognition.

"I am truly humbled and incredibly grateful. I feel incredibly lucky to work alongside an amazing team of professionals and to be mentored by an amazing manager," she says.

There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.