



Residents and Families Update

Issue 31 | Update – 10 October 2025

Dear residents, families and representatives,

As you know the noisy works for Stage Three, on Level Three, commenced this week with the jack hammering of the concrete in the old ensuites. The jack hammering has now finished and there will be no noisy works over the weekend.

Early next week we will commence floor grinding which we anticipate will take approximately a week to complete, we understand that this is a very loud process and we appreciate your patience and understanding.

Please remember that noise-cancelling headphones and Bluetooth headphones are available upon request and can be connected to the TV when noise becomes loud. Please speak with the team on your floor, or the Lifestyle team, to arrange these.

Residents in affected areas can request a complimentary coffee from the café while the noisy works are taking place, please speak with Tom or any member of the café team to enjoy a warm beverage on us.

Lifestyles have also set up a number of quiet spaces for you to enjoy:

- Lounge area between Angas and Gill: large-screen TV for your entertainment
- Rotary House Level One north dining room lounge area: movies
- Second Floor eatery: games, reading material, Wordsmithery on Wednesday with Shannon
- Chapel: large screen TV and DVD player
- Grivell Hall: a range of popular activities including:
 - Tuesday (am) Sit Dance Exercises
 - Wednesday (pm) Diwali & Dussehra Happy Hour
 - Thursday (am) Intergenerational Playgroup
 - Thursday (pm) New Menu Tasting Experience
 - Friday (pm) Concert with Laurel Kershaw

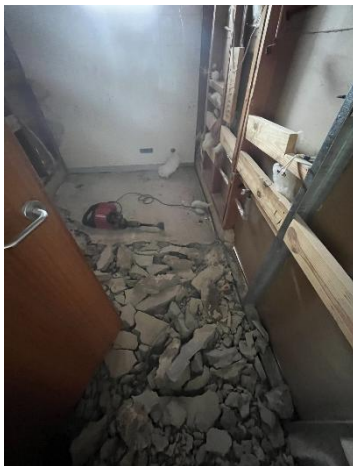
Again, we thank you for your patience and please let us know if you would like a pair of noise-cancelling headphones or if you have any concerns.



Residents and Families Update

What happened this fortnight?

- Demolition of cabinetry continued
- Concrete flooring in the old ensuites was removed
- Residents enjoyed morning tea and a tour of Stage Two, including the eatery, theatrette and new resident suites
- The external lift was installed to allow for entry directly into the wing being refurbished



Removal of the concrete flooring in the ensuites



Demolition of old cabinetry

What's happening next fortnight?

- Floor grinding will commence early next week and will take approximately a week to complete
- Floor preparation will begin ready for the installation of new flooring
- Demolition will be completed

Who can I contact for more information?

If you have any questions or concerns, please email RHrefurbishment@helpinghand.org.au, or speak to reception.