

# There To Care AWARDS

*Celebrating excellence, respect,  
compassion, and community.*



## *Dianne*

Enrolled Nurse  
Golden Grove Residential Care Home

*2025 Fourth Quarter Award Recipient*

Helping Hand extends its congratulations to Enrolled Nurse Dianne for being recognised in the *There to Care Awards*, celebrating her exceptional dedication, compassion and professionalism.

Caring comes naturally for Dianne, who became a carer at the age of 23. She then pursued nursing in a rehabilitation hospital before starting at Helping Hand Ingle Farm 11 years ago.

For the past seven years, Dianne has been a friendly face around the Golden Grove site, overseeing 34 residents, 17 of which are in the Memory Support Unit (MSU).

"I love working with older people, building that connection with each resident and their family. By getting to know their family we have the wonderful opportunity to reassure them their loved one is being cared for," she says.

Dianne consistently goes above and beyond to ensure residents feel safe, heard and cared for. She also mentors new staff and is known for managing high stress situations with calm and confidence.

"I love my job and have been in MSU for nearly seven years. I enjoy interacting with residents, there are a couple in the MSU who are non-verbal so when I walk past and say hello they give me a big smile."

When Dianne received the news of the award win, while it came as a surprise, she was humbled by the experience.

"I read what people said about me in the nomination, and it made me quite emotional," she says.

Thanks, Dianne, for being there to care.

**There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.**