

# There To Care AWARDS

*Celebrating excellence, respect,  
compassion, and community.*



## *Cindy and Kira*

Admin Services Coordinator and Customer  
Services Officer, Golden Grove Care Home

### *2025 Fourth Quarter Award Recipients*

Testament to their consistent demonstration of care, kindness and support, Helping Hand congratulates Golden Grove Residential Care Home administrative duo Cindy and Kira on being recognised in the *There to Care Awards*.

As the first point of call at Helping Hand Golden Grove, Administrative Services Coordinator and Admin Team Leader, Cindy, and Customer Services Officer, Kira, always go above and beyond to foster a sense of care and belonging.

While their roles are varied and fast paced, the highlight for both Cindy and Kira is undoubtedly the cherished moments they share with residents.

"You learn lots of things from the residents, you laugh with them, and they really enjoy our time together," Cindy says.

Kira adds: "I love the moments when I get to do my rounds in the morning and see a beautiful bunch of ladies at what is known as 'The Giggle Table'. Their arms are always reaching out to give me a cuddle."

They are both grateful to work and be surrounded by a supportive team every day.

"It's a great work environment. We are a supportive team and everyone works really hard," Cindy says.

Though the recognition was unexpected, they are grateful their efforts have been recognised.

Cindy: "I was surprised because those in management don't usually get awards, we give them, but it feels good to be included in receiving one too."

Kira adds: "It made me feel excellent. It's nice to know someone has noticed the hard work we all put in."

Thanks, Cindy and Kira, for being there to care.

**There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.**



**Helping Hand**