

There To Care AWARDS

Celebrating excellence, respect, compassion, and community.



Justine

Hairdresser
Ingle Farm

2025 Fourth Quarter Award Recipient

Helping Hand commends in-house hairdresser Justine in our *There to Care Awards* for ensuring residents not only look their best but feel truly cared for.

A hairdresser for 36 years, Justine's attention to detail and gentle approach makes every hair appointment something residents look forward to. Gentlemen also appreciate the regular beard trims or hair wash too.

"My joy is to see them happy. By making them feel good about themselves with a cut or blow-dry, makes me happy," she says.

But Justine's contributions extend far beyond her hairdressing duties. She can also be found rolling up her sleeves and helping wash dishes in the servery, stepping in at reception to greet guests, assist residents, and check in on the team to offer a coffee or lend a hand. Most touching of all, she quietly sits with residents who are palliative or at end of life, offering a few gentle words and her presence during those final moments.

"I have my dad in aged care. I want my dad to be treated with respect and cared for, so I want to do the same for others," she says.

"I wear a t-shirt every day that says, 'Be kind', to promote kindness to one another and I love to live that every day."

Justine says she was not expecting her award, although she is still grateful.

"I was in shock...I don't do things to get recognised, I do it because I enjoy it."

Thanks, Justine, for being there to care.

There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.



Helping Hand