

There To Care AWARDS

Celebrating excellence, respect, compassion, and community.



Kate

Care Partner
Home Care Services

2025 Fourth Quarter Award Recipient

Living the mission to provide person-centred care every day, Care Partner Kate has deservedly been recognised in the *There to Care* Awards.

As a vital member of the Customer Journey Team, Kate, who has been with Helping Hand for four years, spends her days engaging with clients for in-home support and onboarding.

"I am putting something in place that is meaningful for clients, so every day I walk away knowing I've done something good. It's incredibly rewarding," she says.

"When clients are concerned about losing their independence, I get to reassure them that they are the driver of the ship. We are here to help make their life a bit easier and to put the right support in place.

"I love my job; the foundations for me are building trust and listening. It is never a task about ticking boxes, it's about building trust and putting the right service in place to give that relief."

Kate says the award win has shown her that kindness and consistency doesn't go unnoticed.

"This award feels so special. I don't do the job for recognition; the care and support I give makes me genuinely motivated to give the best service," she says.

"It's given me an extra boost of confidence and pride in my work, and I'm so lucky to work with the people I do."

Thanks, Kate, for being there to care.

There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.