

Annual Report 2016 — 17



Helping Hand
new aged care



**We welcome
our new Board
Chairperson,
Rosalie Pace**



Expansion of Nursing & Home Maintenance Services

We received a new allocation of more than **\$1 million to deliver additional Nursing and Home Maintenance services** across the Adelaide metropolitan area under the Commonwealth Home Support Program.

Carers supporting carers

The 'Weavers' program was launched at Helping Hand Mawson Lakes in collaboration with The Australian Centre for Social Innovation (TACSI). This is a peer support program that matches experienced carers with new carers, and helps to navigate systems and emotions associated with being a carer.

Funding to create Aged Friendly parklands

We are one of eight SA organisations to receive an inaugural Age Friendly SA State Government grant. We will work with Office for the Ageing, Adelaide City Council, UniSA and community members on an age-friendly Park Lands project.



Intergenerational Playgroup started at Helping Hand North Adelaide



Our partnerships help bridge the gap

Minister for Ageing and Multicultural Affairs Zoe Bettison launched new intercultural resources to support clients with communication across languages and cultures. The resources were developed in partnership by Helping Hand, UniSA and Southern Cross Care.

We became proud partners with:

**Brand South
Australia**



**COTA SA's
Strength for
Life program**

UniSA announced Helping Hand as an Enterprise Partner

We formalised a 20 year relationship, and were chosen as the first external body to enter an 'Enterprising Partnership' with UniSA.

Helping Hand Golden Grove is under way

We purchased a greenfield site on The Golden Way, directly opposite The Grove shopping centre, for the construction of a state-of-the-art 110-place care home.



North Adelaide hosted a performance of the touring Guitar Festival program 'Resonance'

LGBTI & Us

More than 50 people attended **Helping Hand's Rainbow Journey: Lessons Learned & Future Directions**, where we addressed how Helping Hand and the LGBTI community are working together.



The \$6 million extension to Helping Hand's Lealholme care home at Port Pirie was officially opened

The new Regent House wing extension brings the capacity of Lealholme to 104 residential places, including 30 new bedrooms with ensuite bathrooms, an additional staff station, medication room, a new lounge and dining room and a Men's Shed.

Improve service delivery for home care clients

A large-scale implementation and roll out of a new Community System database has begun. This project will positively impact thousands of clients and staff and is designed to greatly improve the way we deliver services.

Helen Loffler presented at a conference in Edinburgh, on the success of our student placement program



Our Director of Workforce, Julie Goods, has been appointed to the Northern Economic Leaders Board



We are grateful for our board, executive, staff, volunteers, residents, clients, families and friends who together create, sustain and enrich the Helping Hand community.

**We are in good hands.
Thank you.**



Statement of profit or loss and other comprehensive income

For the year ended 30 June 2017

	2017	2016
	\$'000	\$'000
Operating Income		
Government subsidies	52,557	48,817
Grants	7,807	8,858
Client fees	14,640	15,286
Other income	16,016	18,147
	91,020	91,108
Operating Expenditure		
Employee expenses	67,981	65,305
Depreciation and amortisation	4,115	3,808
Repairs and maintenance	1,887	1,773
Other expenses	13,957	13,170
	87,940	84,056
Net Surplus / (Deficit) from Operations	3,080	7,052

Balance sheet as at 30 June 2017

	2017	2016
	\$'000	\$'000
Assets		
Cash and liquid assets	62,181	46,271
Other assets	2,861	2,748
Land / Buildings / Plant & Equip	196,132	186,332
Total assets	261,174	235,351
Liabilities		
Subsidies received in advance	4,323	3,877
Trade and other payables	8,056	6,171
Provisions	12,529	13,475
Borrowings	134,119	112,759
Refundable deposits / licenses	112,759	95,666
Total liabilities	159,027	136,282
Net Assets	102,147	99,069
Accumulated funds	43,366	40,288
Revaluation reserve	58,781	58,781
Total equity	102,147	99,069