

Our values

At Helping Hand, our values define us and are the foundation of everything we do:

Compassion:

We believe in demonstrating our concern for others and doing everything we can to help.

Respect:

We believe that everyone has the right to have their feelings, wishes and rights recognised and honoured.

Excellence:

We believe in providing the highest standard that goes above and beyond everything we do.

Community:

We believe in creating relationships that foster a better connection with our clients, our teams, each other and our community.

Our mission

We create communities and experiences to enable older people to live their best lives.

Our team

The office of the Chaplain at Helping Hand is supported by a Chaplaincy Coordinator and a small team of part-time Chaplains. Almost 100 Pastoral Care volunteers support the work of the Chaplain across our residential care homes in metropolitan Adelaide and regional South Australia.

Contact details:

Chaplaincy Coordinator:

49 Buxton Street,
North Adelaide 5006

Tel: 8224 7842

Chaplaincy@helpinghand.org.au

Helping Hand is an agency of the
Uniting Church in Australia.

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*Chaplaincy
services and
Pastoral Care
with Helping Hand*



Introduction

Chaplaincy services and personalised Pastoral Care is available to all our residents, as well as to their families and support networks.

Our approach is inclusive and respectful of all faiths and beliefs. We welcome and celebrate the diversity of everyone in our care.

Religion, faith and spirituality all mean different things to different people. Our Pastoral Care offers personalised support that is as individual as you are and responsive to your particular circumstances.

We are here to share your journey and to support your spiritual, social and emotional wellbeing.

How we can help

supporting your spiritual growth

answering your questions about faith, spirituality, religion and the meaning of life

celebrating life's blessings and special moments

helping you to access other services if needed (e.g. counselling)

supporting you, and your family, through challenging times

offering spiritual guidance and comfort

listening with empathy and without judgement

Faith and reflection

We can help arrange visits from representatives from your preferred faith denomination or community.

Our residential care homes have areas where regular services are held (Ecumenical*, Anglican and Catholic).

The days and times of these services are available from the lifestyle coordinator at your home.

*Ecumenical services represent all Christian denominations.

