



Introducing the Helping Hand Way

Putting client choice first is at the core of our service ethos.

We achieve this by being:

Connected

We believe an active and engaged community of clients, staff and volunteers offers a welcoming community that is built together.

Personalised

We believe that excellence in care means we deliver our services to suit the needs of the individual.

Considerate

We believe keeping everyone's feelings in mind and understanding their circumstances, will result in better service.

Caring

We believe caring for clients and their choices demonstrates the compassion and respect they deserve.

Helping Hand has been supporting older South Australians and their families since 1953.

Our values of compassion, respect, excellence and community are reflected in everything we do.

As your preferred service provider, Helping Hand can support you with expert advice and guide you through the process of accessing Government funded services for:

- help at home
- respite for carers
- admission into one of our residential care homes.

Contact us today

1300 653 600
info@helpinghand.org.au

PO Box 66
North Adelaide 5006

www.helpinghand.org.au



Feel at home with Helping Hand

Creating communities and experiences to help older people live their best lives



Information in this publication is correct at date of publication (August 2022).
Document ID: MAR006G V2





Help at home

We help people feel at home across metropolitan Adelaide and regional South Australia. Our friendly and respectful care workers will help keep you safe, healthy and independent in your own home for as long as possible.


Our Home Care services are available seven days a week and include:

- domestic assistance
- gardening & home maintenance
- personal care
- social support
- transport.

Health and wellbeing

Our qualified allied health professionals can help you in your home, or in a community setting. It's all about choice.

Our health and wellbeing services include:

- podiatry
 - physiotherapy
 - occupational therapy
 - dietetics
 - speech pathology
 - exercise physiology
 - social work.
- 

Community nursing


Our fully trained and dedicated community nurses will provide health and wellbeing support in your home, including:

- nursing assessments and care plans
- medication supervision and management
- wound care management
- continence management.

Respite options

Respite is part of the journey of caring and a well-timed break can work wonders for both carers and the person they care for.

We offer a range of flexible respite options:

- respite in your own home
 - day groups (metro Adelaide only)
 - respite stays, starting at a minimum of two weeks, are available at our metropolitan and regional residential care homes. Guests have a private room with ensuite and can enjoy the comforts and services of the home during their stay.
- 

Residential care

Our fully accredited homes offer permanent care, respite and specialist memory support services.

Every home has its own unique 'personality' and a welcoming, safe and inclusive environment. These are homes for people to make their own and where family and friends will enjoy visiting and being part of.

Metropolitan locations

- North Adelaide
- Mawson Lakes
- Lightsview
- Golden Grove
- Ingle Farm
- Parafield Gardens

Regional locations

- Clare
- Jamestown
- Port Pirie

Retirement living

Helping Hand retirement living offers an independent lifestyle without the ongoing maintenance hassles. This is an opportunity to downsize and be part of a diverse and inclusive community.

Metropolitan locations

- North Adelaide
- Prospect
- Belair

Regional locations

- Clare
- Jamestown
- Port Pirie