



Residents and Families Update

Issue 39 | Update – 13 February 2026

Dear residents, families and representatives,

What a difference two weeks can make! Stage Three is now nearing completion as we focus on the final details and is on track to reopen in March.

Thank you for your patience with the various shutdowns of the central lift over the past couple of weeks, we don't anticipate any further shutdowns for the remainder of Stage Three.

On Monday 16 February there will be a brief scheduled shutdown of water to the western side of the building, affecting all levels. This is scheduled to take place at 5am to minimise disruption and anticipated to be back on by 7am. Please see the list of rooms affected below:

- Ground: 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19
- Level 1: 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127
- Level 2: 214, 215, 216, 217, 218, 219, 220, 221, 222

If you have any questions or concerns please speak with a staff member.

What happened this fortnight?

- Painting was completed
- Cabinetry installation continued
- Televisions were installed
- The external lift on the side of the building was dismantled and removed



Completed resident suite



Music room under construction



Preparations to repair the wall after the removal of the external lift.

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What's happening next fortnight?

- The wall through which the external lift entered the building will be repaired
- All remaining electrical work will be completed
- The final clean will commence in the completed areas

Who can I contact for more information?

If you have any questions or concerns, please email RHrefurbishment@helpinghand.org.au, or speak to reception.