

# There To Care AWARDS

*Celebrating excellence, respect,  
compassion, and community.*



## *Jackie*

Catering Assistant and Cook  
Golden Grove Residential Care Home

*2026 First Quarter Award Recipient*

Helping Hand congratulates Jackie, a catering assistant and cook, on her recent *There to Care* Award. Jackie has been recognised for her attention to detail and her ability to add that extra touch of love into all she does.

Through her work, it's the genuine warmth she pours into every dish, in particular her desserts and sweets, that serves as her way of showing kindness towards residents.

"When you put in the effort, the residents truly appreciate it and that makes it all worth doing. I love our residents, we are here for them and I just want to make them happy. If I can make their day, I've done my job," Jackie says.

The focus on celebrating special occasions has given Jackie the opportunity to shine in her role.

"I get to do what I love. Recently, I put out a mass serving of around 150 heart cakes that I decorated for Valentine's Day. It took me a day and a half, but I was really proud of that."

Jackie found receiving the Award overwhelming, but she was still very grateful.

"I think I do a good job, but I didn't know anyone else thought that," she laughs.

"People are going to eat my food, so I want it to taste good and look good too. That's my motivation every day. If I wouldn't eat it, I wouldn't send it out."

Thanks, Jackie, for being there to care.

**There To Care Awards focus on celebrating our values of excellence, respect, compassion and community, helping us to celebrate the amazing work our people do every day.**



**Helping Hand**